



Hey all Bestival 2016 Future fun seekers! We can't wait for you to join us at our Bestival 2016 extravaganza. Here's some handy stuff you need to know to make it an even better festival for you and everyone else! Your Future-self will thank you for reading it 🚀🚀

🕊️👉❤️ Read all, enjoy Bestival and be brilliant to each other. Increase the Peace! ❤️👉🕊️

IMPORTANT TIMINGS 🕒

THURSDAY

- Carparks open: 09:00
- Campsites open: 12:00
- Campervan & Caravans open: 09:00
- Box Office: 12:00 – 00:00
- Magic Meadow: 12:00-02:00
- The Stardust Field: 17:00-02:00
- Bollywood: 17:00-02:00
- Space Port: CLOSED

FRIDAY

- Carparks: 09:00 – 00:00
- Campsites open: 09:00
- Box Office: 09:00 – 00:00
- Magic Meadow: 11:00-04:00
- The Stardust Field: 11:00-04:00
- Bollywood: 12:00-03:00
- Space Port: 12:00-03:00

SATURDAY

- Carparks: 09:00 – 00:00
- Box Office: 09:00 – 00:00
- Magic Meadow: 09:00 – 04:00
- The Stardust Field: 11:00 – 04:00
- Bollywood: 11:00 – 03:00
- Space Port: 11:00 – 03:00

SUNDAY

- Carparks: 09:00 – 00:00
- Box Office: 09:00 – 00:00
- Magic Meadow: 11:00 – 03:00
- The Stardust Field: 11:00 – 03:00
- Bollywood: 11:00 – 02:00
- Space Port: 11:00 – 02:00

MONDAY

- Campsites close: 14:00
- Carparks close: 16:00

PLEASE NOTE: No entry into the site after midnight on Thursday, Friday and Saturday, 20:30 on Sunday.

When leaving the event, please allow plenty of time for journeys as we're on an island and there are many of us trying to get away from the site, and off the island at a similar time

You can leave the site at any time you choose. 😊

BARCODED SECURITY TICKETS 🎫

All tickets feature a barcode, which is unique to each ticket. This barcode will be scanned on entry to the festival to ensure you have a genuine ticket. Each barcode will only allow entry for one person. Please do not buy tickets from unauthorised outlets, as these tickets are liable to be fakes with duplicated barcodes that will not gain you entry. Please also avoid posting pictures of your tickets on social media as the barcodes can be copied.

TRANSPORT TO BESTIVAL

The Isle of Wight is a short ferry ride **from Southampton, Portsmouth or Lymington** and really couldn't be easier to get to – the ferry ports all connect easily with road, coach and rail.

When you are arriving and, more importantly, when you are leaving Bestival, **please follow @Bestival on Twitter to get the latest traffic and travel info.**

ON FOOT & PUBLIC TRANSPORT 🚶

National Rail trains frequently run to **Southampton, Portsmouth and Lymington**. There's also an airport in Southampton if you're coming from further afield! 🛫

There are 3 ferry departure points to get to the Isle of Wight as a foot passenger: Southampton, Portsmouth and Lymington. These will arrive at Fishbourne, Ryde, Yarmouth or East/West Cowes. (See below for details)

From Ryde, East Cowes, West Cowes and Yarmouth (until 4pm only) you can hop on our dedicated Bestival Shuttle Bus service to whiz you off to The Future! (See below for details)

PLEASE NOTE: There is no shuttle bus service from Fishbourne. If you arrive here, you'll need to get a taxi to Bestival. (See below for details)

FERRIES

If you do not live on the Isle of Wight and you haven't bought a travel and ticket package from one of our ferry or coach operators, you will need to book your ferry crossings to and from the Island. Please do this as soon as possible – the earlier you book the cheaper it is! You can book through one of the following:

Wightlink – www.wightlink.co.uk/bestival/ / 0871 376 1000

Red Funnel – www.redfunnel.co.uk/bestival/ / 0844 844 9988

Hovertravel – www.hovertravel.co.uk/ / 01983 811000

Wightlink foot passenger 'Catamaran' runs from Portsmouth Harbour to Ryde Pier Head in around 20 minutes. Wightlink car and passenger ferries run from Portsmouth to Fishbourne and Lymington to Yarmouth in approx. 35 minutes.

Red Funnel passenger/vehicle ferries go from Southampton to East Cowes in approx. 50 mins. Foot passengers can also travel on the 'Red Jet' service from Southampton to West Cowes, which takes approx. 25 mins.

Hovertravel takes 10 minutes to reach the Isle of Wight. Its foot-passenger hovercraft departs Southsea seafront in Portsmouth and travels to Ryde town on the Island.

SHUTTLE BUSES ON THE ISLE OF WIGHT

Our dedicated Bestival Shuttle Bus service will operate from Ryde, East Cowes, West Cowes and Yarmouth ferry ports straight to Bestival and back. Journey times will vary dependent on traffic conditions. please ensure you give yourself plenty of time if you have specific ferries or other connections to make. It's very likely that there will be queues at the busier times for the buses and traffic conditions can be unpredictable.

NOTE: There will be a service from YARMOUTH on Thursday and Friday up until 16:00 (4pm) only.

THURSDAY 8TH SEPTEMBER & FRIDAY 9TH SEPTEMBER (Travelling from ferry ports to Bestival)

- First departure: 07:00 (7am)
- Last departure: 23:00 (11pm)
- Last departure from Yarmouth: 16:00 (4pm)

SATURDAY 10TH SEPTEMBER

No direct service

SUNDAY 11TH SEPTEMBER & MONDAY 12TH SEPTEMBER (Travelling from Bestival to ferry ports)

Continuous service through the night between:

- First departure 14:00 (2pm) – Sunday
- Last departure 14:00 (2pm) – Monday

Shuttle bus tickets are not available in advance – please pay on cash on the day

- Single ticket - **£6**
- Return ticket - **£12**

Tickets will also be available for purchase on the day from each ferry port and the festival site coach station.

COACH TRAVEL

Coach travel to Bestival is provided by [Big Green Coach](#) from the following locations; **Birmingham, Bournemouth, Brighton, Bristol, Cardiff, Leeds, Liverpool, London (East Croydon), London (Richmond-Upon-Thames), London (Victoria), Manchester, Nottingham, Oxford and Reading.**

All coaches arrive at Bestival on the Thursday and depart from Bestival on the Monday. London Victoria has an additional Friday service.

All coach tickets include ferry travel – you don't need to book an additional ticket for this.

PLEASE NOTE: Coach tickets always sell out really quickly – we recommend booking as soon as possible.

To view all coach service information and to secure your Big Green Coach travel, [visit Big Green Coach](#). You can also secure your seat with only a £10 deposit and pay the rest later!

TAXIS

The following taxi numbers might be of use, particularly if you need to travel outside of our shuttle bus times. Please note that Taxis drop off and pick up is at the Blue Gate, i.e. Robin Hill entrance (same as previous years) – this is a different location to our Shuttle Bus Drop-off/Pick-up point.

Ryde Taxis – 01983 811111
Alpha Cars – 0800 298 5421
247 Taxis – 01983 527275
Amar Taxis – 01983 522968
Wight Knight Cars – 01983 533335
Solo Taxis – 01983 525010

Cowes Taxi & Mini Coach Service – 01983 294444
ASAP Taxis – 01983 244444
Mikes Taxi Service – 01983 556 999
Martins Taxis – 01983 281111
Q Cars Of Ryde – 01983 532532
A1 Cars – 01983 240000

If you are using a taxi to/from Bestival, we urge all customers to ensure they are charged a fair price. The best way to guarantee this is to check your taxi driver uses his/her meter for your fee, rather than a set price.

DRIVING 🚗

If you're planning on driving to Bestival, please ensure you book a ticket to ferry ticket. See above for details.

Once on the island please turn off your Sat Nav and follow the directions below and then event signage:

- **From East Cowes ferry:** As you come off the ferry you will hit a roundabout; take the second exit (straight on) onto A3021. After 3 miles you will come to another roundabout, 1st exit onto A3054 (signposted Ryde) and you will pick up event signage.
- **From Fishbourne ferry:** As you come off the ferry travel straight on up B3731 (Fishbourne Lane). At the top of the lane you will pick up event signage.
- **From Yarmouth ferry:** As you come off the ferry you will hit a roundabout; take the first exit along the A3054 (Forest Road) to Newport. After 9 miles you will hit a roundabout, take the 3rd exit onto A3020 (signposted Town Centre). You will pick up event signage from this point.

On approach to the event please follow the relevant signage which relates to your ticket type:

- General Camping/Boutique/Pitch Village/Caravans/Campervans/Wild Copse – Enter site via **GREEN GATE**
- Accessible Campsite – Enter site via **BLUE GATE**
- Hospitality Camping – Enter site via **RED GATE**

Car Parking Tickets are available for £15 in advance from all ticket outlets, or will be £20 in cash on the day. You only need to buy a ticket once and it will be valid for the whole weekend, no matter how many times you come and go.

IMPORTANT!

We work closely with both Red Funnel and Wightlink ferry companies to reduce congestion at the ports on the Monday. Please help to play your part by turning up for your scheduled ferry on time, but no earlier than 1 hour before your ferry time – THIS IS VERY IMPORTANT!

Car Sharing

If you are coming to Bestival by car, please fill it up with people. Even if you only have one space free in your car, please check out both options on [our Car Sharing page](#) and get yourselves signed up. Likewise, of course, to anyone who is looking for a lift. What's more, these services are entirely free to use (you simply share the travel costs).

TRAINS 🚆

[South West Trains](#) operate services to the following stations:

- **Portsmouth Harbour Station** – where you will be metres away from the Wightlink 'Catamaran' service to Ryde Pier Head. Select 'Ryde Pier Head' as your travel destination and your train ticket will also include the Catamaran journey (& save you money).
- **Southampton Central Station** – where a courtesy bus will take you the short journey to Red Funnel's 'Red Jet' to West Cowes. Select 'West Cowes' as your travel destination and your train ticket will also include the Red Jet ferry journey (& save you money).
- **Portsmouth & Southsea Station** – where the Hoverbus service collects every 30 minutes at 11 & 41 minutes past the hour (from Commercial Road Bus Stop C) and takes you directly to the Southsea Hovertravel Terminal in approximately 7 minutes, for the trip to Ryde. If you have a through rail ticket to 'Ryde Hoverport' your Hoverbus journey is free, otherwise it's just £1.70 a journey.
- **Lymington Pier Station** – where the train takes you directly to the Wightlink Ferry service to Yarmouth.

More info and train times available from [South West Trains](#) or [National Rail](#) / 08457 484950. Also check out how you can save money by [buying Advance Fares](#).

If you're travelling in a large group you can check [South West Trains GroupSave](#) discount or call 0345 6000 650, where you can save 34% off your train travel when you travel in a small group of 3 – 9 people, off-peak.

SPEEDBOAT/RIB TRANSFERS 🚤

Urban Truant and Festival-Transfers offer high-speed RIB crossings direct from the Mainland to the Isle of Wight.

Festival-Transfer – Crossing from Portsmouth to Ryde. Departs from Gunwharf Quays, a short walk from Portsmouth Harbour train station. www.festival-transfers.co.uk / 02392 006427.

Urban Truant – Crossing from Hamble (Southampton) to East Cowes. www.iowribtransfer.co.uk/bestival

When you arrive on the Isle of Wight, you can board the Bestival Shuttle Bus Service. See above for details.

GETTING IN TO BESTIVAL

There may be queues to get in but you can help us get you into the festival quicker by having your ticket and ID ready before you get to the gate, by decanting any glass bottles into plastic bottles in good time before you arrive at the gate, and by not bringing any of the non-permitted items listed in our Terms and Conditions (see below for full details).

LUCKY GARDEN VIP 🍷

If you're lucky enough to have a ticket to our brand new VIP Garden area, you'll be given your VIP wristbands upon entry. This area is located to the left of the Stardust Field when facing the Main Stage.

If you would like to upgrade to a VIP ticket to access this area, please contact [Ticketline](#) – 0844 888 4420.

ALCOHOL 🍺

You are allowed to bring your own alcohol (for personal consumption in the camping fields) but only up to a reasonable amount per person. Once you have entered the event you cannot re-enter with more alcohol supplies. You will not be allowed to bring glass bottles of any kind – broken glass is dangerous for kids and animals that will be using the area after the event. Leave all glass at home or in the car, decant into plastic bottles or bin it – no exceptions. Alcohol cannot be brought into the main site from the camp sites- there are fully licensed bars available for you. There are decanting stations at the entrance gates.

CAMPSITE CLICK & COLLECT

we've teamed up with Bargain Booze to launch a brilliant brand new service, [Campsite Click and Collect](#).

Say so long to warm beer in the campsite, now you can order your campsite tippie online before Bestival begins and collect it ice-cold and ready to drink once you arrive. And you can even keep some of your order chilled to collect later on during the festival.

Order before **midnight on Wednesday 7th September** and you can enjoy a nice refreshing drink in your Bestival campsite without the backbreaking hassle!

[Head to the Campsite Click and Collect page and place your order now!](#)

WHEN NATURE CALLS

When Nature Calls provide luxury flushing loos with warm water hand washing facilities, mirrors and more.

They also have fantastic hair wash and style facilities along with additional make up zones. This includes hair washing sinks, salon hair dryers and GHD straighteners so you can look your best throughout the weekend.

Their 'Loo Lounge' is available providing undercover facilities and a chill out zone whatever the weather and their fantastic crew will be on hand to ensure the loos are cleaned and checked after EVERY use.

Full weekend use costs £30 per person. Numbers are limited to ensure high service levels so be sure to [book early via their website](#).

BESTIVAL APP 📱

We'll be releasing the Bestival App in the week leading up to the festival. Search "Bestival" in the App Store or Google Play Store to download it – it's completely free!

MOBILE PHONE CHARGING 📶

Whilst we don't have a crystal ball to look at, we can make some guesses about the future. One of which is that you're probably going to run out of battery on your phone at this year's Bestival.

[Music Angel Mobile Charging](#) have got you covered though. Hit the link to reserve a battery for your phone so you can worry less about the future, and enjoy the present more. You can swap the battery as many times as you like throughout the festival, and Music Angel give all their profits to help children in developing nations work towards a brighter future.

STAGE & EVENT TIMETABLES 🕒

This will be available in the Programme (purchasable on-site) and via the Bestival App.

ACCESSIBILITY ♿

We are committed to making Bestival as accessible as possible. Please [see our website for full information](#).

HOT TUB BOOKINGS 🛁

If you're looking to unwind in style, Hot Tubs provided by [Bathing Under The Sky](#) will be unmissable!

Sessions last for 2 hours and you can choose between VIP or Standard tickets. These usually sell out so we advise booking early.

There may be some availability on the day if you arrive early.

Bookings & full details - www.bathingunderthesky.com/festivals/bestival-2016

SLOW MOTION MESSAGES & THERAPIES 🧘

Book yourself time out to relax and rejuvenate with one of our fantastic range of therapies. With therapists offering holistic massage, reflexology, Ayurvedic yoga massage and Lomi Lomi Hawaiian Massage, there is something for everyone!

To book, just head over to the Slow Motion area and sign up at one of the therapy tents. Slow Motion is located next to the Magic Meadow and behind the Ambient Forest.

Book in early – Slow Motion treatments get very busy!

KEEP YOURSELF & YOUR BELONGINGS SAFE 🗝

Bestival is a very safe place to be, but the following standard festival advice is worth taking in nonetheless... better safe than sorry!

- We have a welfare area in case you need some respite and there is also be an official meeting point too. Be aware of your surroundings; remember that you are safer in a group
- If you see anyone being aggressive to someone, let security know immediately – we don't want this behaviour at Bestival!
- Look after your belongings – make sure you keep your mobile, iPod and wallet/purse safe and out of sight. If you have any valuables, use the [locker services available on-site](#).
- Limit the amount of cash you have on you – there are cashpoints available on-site.
- Don't leave your drink unattended – even soft drinks can be spiked. Remember, alcohol or drugs can affect your ability to make safe judgments. Drink in moderation to ensure you remain alert and aware of your surroundings.
- Make friends with your neighbours. Organise a meeting point with your friends where you will be three times a day in case you get split up. We have mobile masts but sometimes messages are delayed in getting through
- If you see anything that concerns you or if you see anyone acting suspiciously please speak to the nearest police officer, security or steward – help us make Bestival a safe and pleasant place to be.
- We recommend activating the 'find my phone' app or similar on your smart phone before coming to the festival.

All of this information and more is also available on our website www.bestival.net

TICKET TERMS & CONDITIONS

- 1/ Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival. See below for details on our Challenge 25 policy at Bestival.
- 2/ Adult and Student Tickets can only be used by persons age 18 or over.
- 3/ Teen (age 13-17) Tickets can only be purchased by persons over the age of 30.
- 4/ Child (12 & under) Tickets can only be purchased by persons over the age of 21.
- 5/ By purchasing a Child (age 12 & under) Ticket or a Teen (age 13-17) Ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.
- 6/ Child and Teen ticket holders can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any Teen Ticket holders attempting to enter the festival without this person will be denied entry to the festival. For safety reasons, any persons attempting to enter the festival with a Child Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.
- 7/ Nominated Guardians must complete a [Non-Legal Guardianship Form](#) and bring this with them to the festival. As with parents and Legal Guardians, the nominated guardian must be over the age of 30 to accompany a child or teen to the festival and comply with the other rules regarding entry.
- 8/ Each adult attending can accompany up to a maximum of 2 Teen Ticket holders.
- 9/ Teen Ticket holders must camp in the same location as their families.
- 10/ Teen Ticket holders are not allowed in the arena field unaccompanied after 10pm.
- 11/ Teen ticket holders must be accompanied by their parent/guardian at all times after 10pm.
- 12/ Child Ticket holders are not allowed in the arena or campsites unaccompanied at any time.
- 13/ Student Tickets are for full-time students only. Valid NUS or ISIC ID required at the box office. No other student ID accepted.
- 14/ Prior written permission is needed by Bestival Ltd to use Bestival tickets in any sales promotions, media, marketing, reward programmes, staff incentives, raffles, auctions or general competitions. 'Bestival' is a registered trademark; the Bestival logo and any related Bestival artwork cannot be used without written permission of Bestival Ltd.
- 15/ Tickets are strictly non-refundable.

GENERAL TICKET TERMS & CONDITIONS

- Right of admission reserved (R.O.A.R.)
- Bestival is for nice people and is about having a good time. Anti-social behaviour will not be tolerated and you will be ejected without refund.
- No admission without a valid ticket (so don't lose it)
- No entry to the site after midnight (each night)
- ITEMS NOT PERMITTED AT BESTIVAL: DRUGS (ILLEGAL OR LEGAL SUCH AS LAUGHING GAS), POTENTIAL WEAPONS OF ANY KIND INCLUDING PENKNIVES AND CUTLERY), CHINESE LANTERNS, CAMPING GAS CANNISTERS ABOVE 5KG, GENERATORS, PORTABLE/CHEMICAL TOILETS IN THE CAMPSITES, BEANBAGS, ANY GLASS / GLASS BOTTLES, DRONES.
- Ticket holders give their express consent to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.
- Guests may be searched on entry to the event. If you are in possession of illegal substances you may be arrested.
- You are allowed to bring in your own alcohol (for consumption in the camping fields) but only up to a reasonable amount per person eg. one case of beer per person. You will be asked to leave excess quantities outside the event – this will be enforced this year. You will NOT be allowed to re-enter the festival site with alcohol once you've entered the festival site via the entrance gates.
- Alcohol cannot be brought into the main arenas from the campsites. There are fully licensed bars available for you.
- You will not be allowed to bring in glass bottles of any kind. Broken glass is dangerous for kids and for animals who will be using the park and fields after the event. Leave all glass in the car, decant it into plastic bottles or bin it. There are no exceptions.
- Please do not climb the flag poles.
- No tents allowed in the Boutique Camping Field.
- Campervans (& Motorhomes) are permitted as long as they fulfil the criteria laid out on the Campervan page of this website (in Info section).
- Caravans & Trailer Tents are permitted as long as they fulfil the criteria laid out on the Caravans & Trailer Tents page of this website (in Info section).
- We have a no naked flame policy at the festival and in the campsite. Fires, flares, fireworks, Chinese lanterns etc will be extinguished by the Isle of Wight fire service. HOWEVER, there will be designated areas in the campsite where you'll be able to go to use small BBQs and stoves to cook food.
- No pet animals are allowed on the festival site other than dogs assisting the visually impaired.
- The promoter reserves the right to change the line up without notification.
- You must have lots of fun, it's the law.

GENERAL INFORMATION

- **Warning:** Exposure to loud and excessive music may be damaging to your hearing.
- Parents are reminded that there are areas of the festival site, especially immediately in front of the stages, that are inappropriate for some people including young children. Also please note that some performances may contain language or material that may offend some people.
- Strobe lighting may be used at the festival.
- If you are lucky enough to look under 25 you might be asked for ID at the bars as part of our challenge 25 initiative – so please bring photo ID with you.
- Music is played through until the early hours of the morning so please camp far away from stages if you want a quieter night. We recommend the Family Camping Area, but cannot guarantee silence for sleep.
- We ask that people who set up large areas of camping chairs and blankets in the main arena do not do so when popular acts are performing, and do so completely before dusk.
- Please do not climb the flag poles.

CHALLENGE 25

We will be operating and enforcing a strict [Challenge 25](#) policy at Bestival. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. So if you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification.

Valid forms of ID include:

- An in date photographic driver's license or provisional licence.
- A valid passport (not a photocopy). Out of date passports will NOT be accepted.
- A Proof of Age Standards Scheme Card (showing the PASS hologram).